



HEADQUARTERS' OFFICE

EMPLOYEES STATE INSURANCE CORPORATION

(Ministry of Labour & Employment, Govt. of India)
PANCHDEEP BHAWAN, C.I.G. ROAD, NEW DELHI-110002
website – www.esic.nic.in

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Press Release

Inauguration of Intra-Office Call Centre-cum-monitoring Centre

Shri A.K. Sinha, Insurance Commissioner inaugurated Intra-Office Call Centre-cum-Monitoring Centre on 05.12.2016 at ESI Corporation, Hqrs. Office, New Delhi, to collect/provide urgent & correct information/guidance to State Government run Dispensaries & Hospitals, ESIC run Hospitals, Regional Offices, Sub-Regional Offices, Branch Offices, etc. spread throughout the country,

This Intra-Office Call Centre-cum-Monitoring Centre has been connected through VOIP Numbers (Voice Over Internet Phone) with all the locations of ESI Establishments i.e. 1459 Dispensaries, 813 Branch/Pay Offices, 62 Regional/Sub-Regional/Divisional Offices, 151 Hospitals for monitoring the day to day activities/work.

ESI Scheme in India:

The Employees' State Insurance Corporation is a pioneer Social Security organization providing comprehensive social security benefits like reasonable Medical Care and a range of Cash Benefits in times of need such as employment injury, sickness, death etc. The ESI Act applies to premises/precincts where 10 or more persons are employed. The employees drawing wages up to Rs.15,000/- a month are entitled to health insurance cover and other benefits, under the ESI Act. The Act now applies to over 7.83 lakh factories and establishments across the country, benefiting about 2.13 crores family units of workers. As of now, the total beneficiary population of ESI Scheme stands over 8.28 crores. Ever since its inception in 1952, the ESI Corporation has, so far, set up 151 Hospitals, 1459/188 Dispensaries / ISM Units, 813 Branch/Pay Offices and 62 Regional & Sub-Regional/Divisional Offices.
